

Fiscal Year 2024 Impact Report

Overall Statistics

Unduplicated Individual Clients





9,843

4% increase

South Campus/ Low-Barrier Shelter

6,227

North Campus/ Transformational Campus

3,616



508

Veterans
3.5% increase



820

Young Adults 4% increase



1,388

Children 28% increase



611

Family Households 17% increase

South Campus (Low Barrier) Statistics

239

clients housed

73%

of clients stay less than 30 days

27 days

average length of stay

187

secured jobs

North Campus Transformational Statistics

1021

clients housed

36%

of clients stay less than 30 days

98 days

average length of stay

406

clients secured jobs

Capital Improvement Projects in FY24

Haven completed \$1.7 million worth of capital improvements during FY 2024, the first year of the 6-year \$15 million, Haven is Home Capital Improvement Plan.

- Back-up generator installed ensuring South Campus indoor sleeping and food service continuity
- Improvements in San Antonio Food Bank cafeteria
- Complete renovation of Volunteer Center
- Upgraded IT equipment around campus
- Renovated after-hours intake and client storage for South Campus
- Replacement of two major HVAC units on campus
- Parking lot repairs

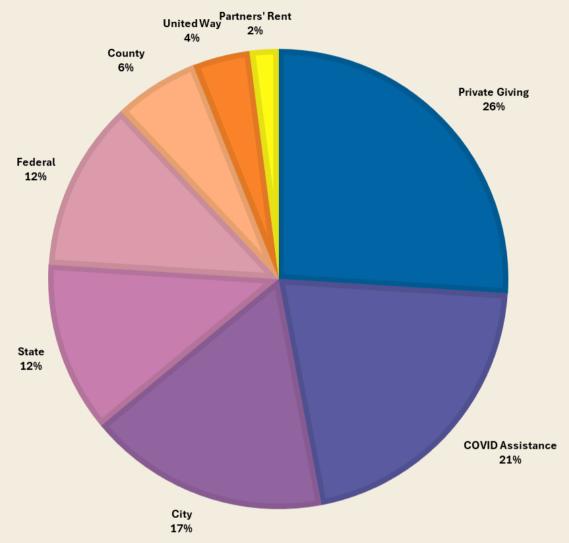
Our Mission:

To offer a place of hope, love and new beginnings by providing, delivering or coordinating impactful care for people experiencing homelessness in San Antonio.



A United Way Partner Agency

FISCAL YEAR 2024 FUNDING



In FY24, Haven for Hope benefited from both \$2M in revenue from a longtime corporate supporter and an additional \$5M from COVID-era public funding. FY25 is the last year for COVID-era funding and like most nonprofits in the community, less government funding means more competition for private donors. Funding for nonprofits is never guaranteed from year to year. Haven for Hope's Board and Executive leadership are working diligently to implement a variety of strategies to create financial stability and diversity.



Keith has been a server in the fine dining industry, making minimum wage of \$2.13/hour before tips. Economical fluctuations dramatically impact his earnings and Keith found himself behind and having to choose between rent and car expenses. A chance encounter with a former Haven client led him to our Outreach Team and Haven's Unsheltered Placement Program.

After working with Haven's housing team for four months, Keith moved into an apartment. Still working as a server, he is seeking opportunities to have a more financially stable job. "Homelessness can happen to anyone, and I know my perspective on this topic has changed," Keith said. "When someone makes a negative comment about people on the street, I share a little about my story."





